



# MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:  
C715752

Initial certification date:  
18 October 2024

Valid:  
18 October 2024 – 17 October 2027

This is to certify that the management system of  
**Capital Markets Authority**  
20th Floor, Al Hamra Tower, Al Shuhada Street, Kuwait City, Kuwait

has been found to conform to the IT Service Management System Standard:  
**ISO/IEC 20000-1:2018**

This certificate is valid for the following scope:

**The service management system supporting the provision of IT services offered by Information Technology and Communication Department of Capital Markets Authority (CMA) located in Kuwait as per the approved Service Catalogue.**

Place and date:  
London, 18 October 2024

For the issuing office:  
**DNV - Business Assurance**  
5th Floor, Vivo Building, 30 Stamford Street,  
London, SE1 9LQ, United Kingdom



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**Erie Koek**  
Management Representative



Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.

ACCREDITED UNIT: DNV Business Assurance UK Limited, 5th Floor, Vivo Building, 30 Stamford Street, London, SE1 9LQ, United Kingdom - TEL: +44(0) 203 816 4000.  
www.dnv.co.uk